



## Worldwide emergency travel assistance

*For Unum group life and disability insurance customers*

unum.com

**If you need travel assistance anywhere in the world, contact us immediately:**

- **Within the U.S.:** 1-800-872-1414
- **Outside the U.S.:** +(U.S. access code) 609-986-1234
- **Via e-mail:** [medservices@assistamerica.com](mailto:medservices@assistamerica.com)

Reference number: 01-AA-UN-762490

Policy 24033 & 24035

**Florida State Courts System**



Employer company name (please write above)

## Help when you're away from home

Worldwide emergency travel assistance services are available to you with just one phone call. When traveling for business or pleasure, in a foreign country or just 100 miles or more away from home, you and your family<sup>1</sup> can count on getting help in the event of a medical emergency. Our emergency travel assistance includes:

- hospital admission guarantee<sup>2</sup>
- emergency medical evacuation
- medically supervised transportation home
- transportation for a friend or family member to join hospitalized patient
- prescription replacement assistance
- multilingual crisis management professionals
- medical referrals to Western-trained, English-speaking medical providers
- care and transport of unattended minor children

**For more information, ask your HR manager for a copy of your company's service certificate.**

Worldwide emergency travel assistance services are provided by Assist America Inc. All emergency travel assistance must be arranged by Assist America, which pays for all services it provides. Medical expenses such as prescriptions or physician, lab or medical facility fees are paid by the employee or the employee's health insurance. Services are available with selected Unum insurance offerings. Exclusions, limitations and prior notice requirements may apply, and service features, terms and eligibility criteria are subject to change. These services are not valid after termination of coverage and may be withdrawn at any time. Please contact your Unum representative for full details.

For trips longer than 90 days, expatriate coverage is available. Call the number provided for more information.

<sup>1</sup> Legal dependents are eligible for these services to age 19, or to the age specified by your medical plan. Spouses traveling on business for their employers are not eligible for this service. For more information on eligibility, contact your plan administrator.

<sup>2</sup> May require a validation of your medical insurance or an advance of funds to the foreign medical facility. You must repay any expenses related to emergency hospital admissions to Assist America Inc. within 45 days.

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**This card is not a medical insurance card.**

All services must be provided through Assist America Inc. No claims for reimbursement accepted. These services are not valid after termination of policy.

Learn more about this valuable benefit at  
[www.unum.com/travelassistance](http://www.unum.com/travelassistance)